CANOPY PARTNERS

JOB POSTING

JOB CLASSIFICATION: Clinical Systems Admin L1   STATUS: Full Time

NUMBER OF
VACANCIES: 1   HOURS: M-F

DEPARTMENT: IT   SUPERVISOR: IT Clinical Operations
                                                                          Manager

JOB DESCRIPTION/REQUIREMENTS/QUALIFICATIONS:

- Become highly proficient in the configuration, implementation, testing and support of the worklist product(s), PACS, VNA and/or VR systems used by Canopy Partner customers. This includes the installation/maintenance on read stations, configuration, testing, support and user training.
- Become highly proficient in configuring and supporting additional Clinical IT products such as Advanced Visualization, AI platforms, Natural Language Processing platforms, Analytics, or other platforms utilized in imaging workflow.
- Support clinical IT systems by providing customers with working knowledge of Canopy supported products, including hardware configuration, installation, maintenance and 2nd level product support.
- Train appropriate users on clinical systems usage including radiologists, technologists, front desk personnel, and others as needed.
- Interface with PACS, modality, advanced visualization and other solution vendors to implement solutions and troubleshoot issues in a timely manner.
- Work with other members of the Clinical Systems Team to install and configure unique imaging solutions with above technologies as assigned.
- Maintain exam code translations and assignments through clinical systems environment.
- Assist with read station and diagnostic monitor support by providing testing, configuration, installation, and maintenance as needed.
- Contribute to liaison with Canopy Partners customers by providing onsite/offsite system support.
- Maintain regulatory compliance by staying abreast of current trends and regulations in the IT and healthcare industries.
- Promote a culture that reflects the organization's values, encourages good performance, and enhances productivity.
- Contribute to team effort by accomplishing related results as needed.
- Perform other duties as assigned.

QUALIFICATIONS/REQUIREMENTS: (Education, Training Required)

Job duties require an Associate's degree or equivalent from two year college or technical school; or Two years related experience and/or training; or equivalent combination of education and experience. Clinical Workflow and IT Workflow experience in the Imaging arena is required. Expert computer proficiency is required in this role.